

# Independent Dispute Resolution (IDR) Services

Fair Reimbursement.  
Protected Patients.  
Stronger Practice.



If you're an out-of-network provider delivering emergency or non-emergency services at in-network facilities, the No Surprises Act (NSA) creates new opportunities to increase your reimbursements while ensuring patients are financially protected. At Patriot Group, we help providers leverage the Independent Dispute Resolution (IDR) process to secure fair and timely payments.

## Our Services Include:



### IDR Case Assessment and Filing

We evaluate claim eligibility and initiate IDR under NSA requirements.



### Legal Strategy and Representation

Our attorneys build strong, compliant cases to challenge low payments.



### End-to-End Claim Management

We manage every phase of the IDR process, from notices to submissions.

## How the NSA Helps Providers

The No Surprises Act protects patients from excessive medical bills and gives providers a fair way to dispute inadequate out-of-network reimbursements.

- ✓ Patients pay in-network cost share for emergency services
- ✓ Providers can cap non-emergency patient costs at in-network levels
- ✓ A neutral arbitrator determines fair payment, not the insurer

## Why Providers Choose Patriot Group

Providers trust Patriot Group because we combine deep legal experience with a practical understanding of insurance carrier behavior. We offer a performance-based fee model, meaning you only pay if we recover additional reimbursement for your practice. Our team helps providers stay compliant, reduce friction with patients, and recover what they're owed without joining a network.



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## Let's Talk About Your IDR Opportunities

Contact us to learn how IDR can increase your reimbursements while protecting your patients.